Soham C

Technical Business Analyst | Business Systems Analysis | Product Analytics | Product Ownership

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📍 Greater Toronto Area | Open to Relocation   in soham-c-27510011b   ⏺ @reactive.soham

PROFILE

Technical professional with 10+ years of experience delivering scalable web applications, analytics workflows, and business-critical digital solutions across **e-commerce, retail, financial services and healthcare** domains. Strong background collaborating with engineering, product, and business stakeholders to translate requirements into actionable solutions. Experience includes **A/B testing, dashboard and form-based workflow delivery, performance optimization, and Agile team leadership.** Targeting **Technical Business Analyst, Business Systems Analyst, Product Analyst, and Product Owner opportunities.**

SKILLS

Business Analysis and Product ▬▬▬▬▬
Business Analysis, Business Systems Analysis, Requirements Gathering, User Stories, Acceptance Criteria, Stakeholder Management, Business Process Analysis, Product Analytics, A/B Testing, Backlog Prioritization, Agile Delivery, Scrum, UAT

Data / Analytics / AI ▬▬▬▬▬
Dashboard Development, Data Visualization, Google Analytics, A/B Testing, RAG, Prompt Engineering, OpenAI API, Copilot, Claude Cowork

Technical ▬▬▬▬▬
React.js, Node.js, SQL, TypeScript, GraphQL, REST APIs, AWS, PostgreSQL, DynamoDB

Domain Exposure ▬▬▬▬▬
Retail / E-commerce, Financial Services / Payments, Healthcare Workflows

PROFESSIONAL EXPERIENCE

Senior Software Engineer (Contract)
Validus Risk Management

10/2025 – Present
Toronto (Hybrid)

- **Collaborated with stakeholders and cross-functional teams** to translate financial risk reporting requirements into real-time tools and APIs for portfolio analysis.
- **Wrote user stories and acceptance criteria** to support delivery of financial reporting workflows and dashboard-related enhancements.
- Designed and scaled financial risk applications and backend services, enabling fast analysis of complex portfolio data with **sub-100ms response times.**
- **Developed a modular, schema-driven FormBuilder in React** to support dynamic financial workflows, i**mproving process efficiency and reducing turnaround time for new risk metrics by 50%.**

Senior Software Engineer
EPAM systems

05/2021 – 09/2025
Vancouver, Canada
(Remote)

- Served as **Tech Lead** across multiple client engagements, partnering with **stakeholders, product managers, and engineering teams** to translate **business requirements into scalable digital solutions.**
- Led requirement **discussions, user story refinement, acceptance criteria definition, and cross-functional delivery** for **payment, e-commerce, and healthcare workflows.**
- Delivered payment-related product features and workflow enhancements for Ticketmaster, supporting transaction flows, internal tooling, and third-party payment integrations.
- Led delivery of interactive React-based forms and AWS-backed workflows for Cross Country Healthcare, improving process efficiency and reducing manual processing by 40%.
- Enhanced Sephora product detail pages through feature **delivery, performance optimization, and A/B testing, reducing load times by 30% and increasing conversion by 12%.**
- Supported **backlog discussions, prioritization, UAT coordination, and Agile workflow improvements** that contributed to a 15% increase in sprint velocity.

Senior React Developer
Best Buy Canada

07/2019 – 06/2020
Burnaby, BC, Canada

- Supported e-commerce feature delivery with a focus on **experimentation, performance, and product metrics.**
- Used **A/B testing and Google Analytics insights** to support **data-driven decision making** and improve customer engagement.
- Contributed to a 15% uplift in online sales and improved page-load performance to under 4 seconds.

Senior Software Developer
Northern Trust

01/2019 – 07/2019
Chicago, USA

- Developed dashboard solutions to visualize and tabulate financial data, i**mproving access to insights and supporting faster analysis workflows.**
- Built a real-time data visualization application that reduced data processing time by 25%.
- Migrated legacy APIs to a serverless AWS architecture, improving scalability and reducing hosting costs by 40%.

Software Developer
Egen Solutions

05/2015 – 12/2018
Naperville, IL, USA

- Partnered with teams across multiple client engagements to **gather requirements, write user stories and acceptance criteria, and support feature delivery.**
- Participated extensively in **UAT and release validation** to ensure delivered solutions met **business and functional requirements.**
- Built data ingestion and dashboard-style visualization tools that supported analytics and operational decision making.
- Improved application performance by 50% while incorporating new features across enterprise web applications.

LANGUAGES

English   ● ● ● ● ●

EDUCATION

B.S. in EEEE   Rochester, NY, USA
Rochester Institute of Technology

CERTIFICATES

| **Certified Scrum Product Owner (CSPO) — Scrum Alliance** | **IIBA Agile Analysis Certification (AAC)**
Exam Scheduled / In Progress | **IIBA Certification in Business Data Analytics (CBDA)**
Exam Scheduled / In Progress |